SOURCE	ONE	COMM	UNICAT	IONS,	INC.

Kentucky Telecommunications Tariff

Commission No	
Original Sheet No. 1	

## TITLE SHEET

### KENTUCKY TELECOMMUNICATIONS TARIFF

This Tariff contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for alternative local exchange telecommunications services provided by Source One Communications, Inc., with principal offices at 2320-B N. Monroe Street, Tallahassee, Fl. 32303. This Tariff is on file with the Kentucky Public Service Commission, and copies may be inspected, during normal business hours, at the Company's principal place of business. The Company's service territory is statewide.

> PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

> > JUN 01 2001

PURSUANT TO 807 KAR 5.011, SECTION 9 (1)

SECRETARY OF THE COMMISSION

ISSUED: EFFECTIVE: June 1, 2001

> ohn Hohman, CEO 2320-B North Monroe Street

Tallahassee, FL 32301

Commission No	
Original Sheet No. 2	

## **CHECK SHEET**

The sheets listed below, which are inclusive of this Tariff, are effective as of the date shown at the bottom of the respective sheet (s). Original and revised sheets as named below comprise all changes from the original Tariff and are currently in effect as of the date of the bottom of this page.

SHEET NUMBER	REVISION
•	
1 :	ORIGINAL
2	ORIGINAL
3.	ORIGINAL
4	ORIGINAL
5	ORIGINAL
6	ORIGINAL
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Tallahassee, FL 32301

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#### **SYMBOLS**

The following are the only symbols used for the purposes indicated below:

- D Delete Or Discontinue
- I Change Resulting In An Increase To A Customer's Bill
- M Moved From Another Tariff Location
- N New
- R Change Resulting In A Reduction To A Customer's Bill
- T Change In Text or Regulation But No Change In Rate Or Charge

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#### TARIFF FORMAT SHEETS

- A. Sheet Numbering Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the Tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1
- B. Sheet Revision Numbers Revision numbers also appear in the upper right hand corner of each page. These numbers are used to determine the most current sheet version on file with the KPSC. For example, the 4<sup>th</sup> revised sheet 14 cancels the 3<sup>rd</sup> revised sheet 14. Because of various suspension periods, deferrals, etc., the KPSC follows in their Tariff page in effect. Consult the Check Sheet for the sheet currently in effect.
- C. Paragraph Numbering Sequence There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level.

2.
2.1.
2.1.1.
2.1.1.A.
2.1.1.A.1.
2.1.1.A.1.(a).
2.1.1.A.1.(a).I.
2.1.1.A.1.(a).I.
2.1.1.A.1.(a).I.(i).

Check Sheets – When a Tariff filing is made with the KPSC, an updated check sheet accompanies the Tariff filing. The check sheet lists the sheets contained in the Tariff, with a cross-reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc., remains the same, just revised revision levels on some pages). The Tariff user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the KPSC.

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#### **SECTION 1 – TECHNICAL TERMS AND ABBREVIATIONS**

Access Line - An arrangement which connects the customer's location to the Company's network switching center.

Authorization Code - A numerical code, one or more of which are available to a customer to enable him/her to access the carrier, and which are used by the carrier both to prevent unauthorized access to its facilities and to identify the customer for billing purposes.

Commission - The Kentucky Public Service Commission.

Company or Carrier – Source One Communications, Inc.

Customer - The person, firm, corporation or other entity which orders service and is responsible for payment of charges due and compliance with the Company's tariff regulations pursuant to a thirty (30) day contract term.

Exchange - The entire telephone plant and facilities used in providing telephone service to subscribers located in an exchange area.

Holidays - The Company's recognized holidays are New Year's Day, Memorial Day, July 4th, Labor Day, Veterans Day, Thanksgiving Day, and Christmas Day.

Message - A completed telephone call.

Service Territory - The area identified as the service territory on Original Sheet No. 1 of this Tariff.

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#### SOURCE ONE COMMUNICATIONS, INC.

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#### **SECTION 2 – RULES AND REGULATIONS**

- 1.1 Undertaking of: Source One Communications, Inc.
- 1.2 Limitations: Local Prepaid Phone Service Only. This does not include an extended local calling area, long distance or collect calls. In the event we are unable to block these calls, the customer is responsible for any and all charges incurred.
- 1.3 Liabilities of the Company: The Company and or its dealers will be held "harmless" against claims or damages that arise from accidental disconnect, including but not limited to any inability to access 911.
- 1.4 Service Availability: Service is to the residence and/or business only. The customer is responsible for maintaining the wiring and jacks along with his/her telephone within the agreed residence or business.
- 1.5 Interruption of Service: Non-Payment of Regulated Charges on a specified date, as agreed, will result in a disconnection of service. Any reconnection would involve a reconnection charge of \$25.00.
- 1.6 Deposits and Advance Payments: A one time Non-Refundable processing fee of \$20.00 will be due at the time of application along with the first month's prepaid phone service charge of \$29.95. (Payments can only be made in the form of cash, money order, cashiers check, Visa or Mastercard.)
- 1.7 Taxes: All applicable taxes will be billed monthly to the customer. Applicable taxes will not be collected along with the one time processing fee, and therefore the customer's first billing may appear slightly higher than originally quoted.

#### 1.8 Billing

- 1.8.1 Billing Periods: A customer's billing period will begin on the actual date that the service was connected. Bills are due within 10 days of the date billed which is usually the 15th day of the month. If payment is not received by the due date, a \$5.00 late fee will be assessed. If payment in full is not received within 10 days of the due date the customer's service will be subject to disconnection.
- **1.8.2 Billing Format:** The customer's billing format will include the name of the utility and a toll-free number (888-383-7066) for the customer to contact the Company.
- 1.9 Disconnection: The customer will be issued a written notice of a proposed disconnection at least 10 days prior to the proposed date of disconnection which will include the final payment date of the amount due, the reason for the disconnection, a telephone number which the customer may call for information about the proposed disconnection and the procedure for medical emergencies.
- 1.10Refunds/Credits: A request for a refund or credit, for whatever the reason must be made in writing by the customer and mailed to: Source One Communications, Inc., 2320-B N. Monroe Street, Tallahassee, Fl. 32303. The request for the refund will be reviewed and the customer will either receive a credit, or an explanation as to why no credit is due. This notification will be given to the customer within 30 days of receipt of the actual request.

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- 1.11 Service Installation: The maximum time frame when service will be installed to the customer shall be ten working days, excluding weekends and holidays. In the event service cannot be installed during the maximum ten-day time frame, the customer will be entitled to a full refund including any non-refundable processing fees. In the event that an ILEC has no facilities available, the company shall have a maximum of thirty working days excluding weekends and holidays to allow the ILEC reasonable time to provide such facilities.
- 1.12 Service Repair: The Company undertakes to have service repairs performed within 24 hours.
- 1.13 Grade of Service: The customer will be provided with a basic voice grade line for local service. The customer will have access to 800 numbers, and 911 service where available. The customer's line will be toll restricted by way of blocking for the following: long distance, extended calling areas, directory assistance, operator assistance, collect calls, as well as 900 and 976 numbers.

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## SECTION 3 – BASIC SERVICE DESCRIPTION AND RATES

#### 3.1 Applicable

Throughout the Company's Service Territory.

#### 3.2 Service Description

Basic local phone service with 911 access, and relay services. Service does not include an extended calling area or long distance.

#### 3.3 Rates

Local Monthly Minimum Charge:	\$29.95
Initial Customer Connection Charge	\$20.00
Late Payment Fee	\$ 5.00
Directory Assistance*	\$ .50

<sup>\*(</sup>Per call charge after 50 calls per billing period)

## 3.4 Hearing and Speech Impaired Customers

#### 3.4.1 Directory Assistance

There shall be no charge for up to fifty calls per billing cycle from lines or trunks serving individuals with disabilities. The company shall charge the prevailing Tariff rates for every call in excess of 50 within a billing cycle.

#### 3.4.2 Telecommunications Relay Service

For calls received from the relay service, the Company will when billing relay calls, discount relay service calls by 50 percent off of the otherwise applicable rate for a voice non-relay call except that where either the calling or called party indicates that either party is both hearing and visually impaired, the call shall be discounted 60 percent off of the otherwise applicable rate for a voice non-relay call.

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#### SECTION 4- MISCELLANEOUS SERVICES

## 4.1 ADDITIONAL FEATURES

Call Waiting	\$6.00 per month
Call Forwarding	\$6.00 per month
3-Way Calling	\$6.00 per month
Non-Published Number	\$6.00 per month
Speed Dial	\$6.00 per month
Call Return	\$6.00 per month
Caller ID	\$12.00 per month
Voice Mail	\$10.00 per month

## 4.1.1 CALLING PACKAGES

Basic	-	Call Waiting, Voice Mail	\$14.00 per month

Standard-	Call Waiting, Caller ID	\$16.00 per month
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Premier	Call Waiting	Caller ID X	Joice Mail	\$22.00 per month

Flex	-	Call Waiting, Caller ID, Voice Mail,	\$32.00 per month
		Return Call, and 3-Way Calling	

#### 4.2 NON-ROUTINE INSTALLATION AND/OR MAINTENANCE

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours, or (in the Company's sole discretion and subject to any conditions it may impose) in hazardous locations. In such cases, charges based on the cost of labor, material and other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Company's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

## 4.3 <u>Directory Listings</u>

One listing, termed the initial listing, is included with each Customer's Service Request.

ISSUED:	John Hohman, CEO 2820-B North Monroe Street Tallahassee, FL 32301	PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE  EFFECTIVE  BY: Stephan Bul SECRETARY OF THE SECRETARY OF TH
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## Source One Communications Inc.

Invoice # 2001055575

2320-B N. Monroe St. Tallahassee, FL 32303 Local: (850) 383-4944 Toll Free: 1-888-383-7066

Service Dates: 05/01/2001 to 05/31/2001.

Service Address: 5575 Banner Rd. Malone Fl 32445

Phone: (850) 569-1076

Ellis Grice P.O. Box 302 Malone, FL 32445

Amount Paid:	
Balance Due 4/26/01	\$41.54

Detach here & mail with your MONEY ORDER, personal checks will not be accepted. Thank You!

Keep for your records.

#### Source One Communications Inc.

Invoice # 2001055575

05/01/2001 to 05/31/2001

Basic Local Service
FCC Line Charge
Gross Receipts Tax
Late Fee
Federal Excise Tax 3%
Telcom Relay Charge
911 County Surcharge

29.95 4.35 0.86 5.00 1.03 0.08 0.50

Previous Balance

Balance Due 4/26/01

41.54

-0.23

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Payments made after the 5th will be assessed a \$5.00 late fee. Accounts not paid in full by the 10th are subject to disconnection. To restore service, a mandatory \$25.00 reconnection fee plus the current balance must be paid. Please call and speak to the billing department if you have any questions concerning this statement at 1-888-383-7066.